

Access by section

The full grid of what each role reaches. **Legend:** □ read-only · ⇄ read and write · — no access.

All access shown here is then filtered by the employee's scope — see [Scope: what data an employee can see](#).

Section	admin	hub_manager	hub_operator	dispatcher_manager	branch_manager	report_viewer	polygon_manager	cms_editor	employee_manager	third_party_manager	alarms_config_manager
Hub — orders and status	⇄	⇄	⇄ basic	—	□	—	—	—	—	—	—
Hub — force delivery / cancel	⇄	⇄	—	—	—	—	—	—	—	—	—
Hub — modify ETA	⇄	⇄	—	—	⇄	—	—	—	—	—	—
Branch alarms	⇄	⇄	□	—	□	—	—	—	—	—	—
Driver alerts	⇄	□	□	—	□	—	—	—	—	—	—
Alarm threshold config	⇄	—	—	—	—	—	—	—	—	—	⇄
Archived alarms	⇄	□	—	—	—	—	—	—	—	—	—
Dispatcher	⇄	—	—	⇄	—	—	—	—	—	—	—
Scheduler	⇄	—	—	⇄	—	—	—	—	—	—	—
Store config	⇄	⇄	□	⇄	⇄	□	□	—	—	—	—

[illegible]

Section	admin	hub_manager	hub_operator	dispatcher_manager	branch_manager	report_viewer	polygon_manager	cms_editor	employee_manager	third_party_manager	alarms_config_manager
Promotional codes ¹	⇒	—	—	—	—	—	—	—	—	—	—
Voucher codes ¹	⇒	—	—	—	—	—	—	—	—	—	—
Role and assignment management	⇒	—	—	—	—	—	—	—	⇒	—	—

¹ **Recently added modules**, currently reachable by `admin` only. See [The role catalogue](#).

Notes on reading this table

- `super_admin` has ⇒ on every row and is omitted to keep the table readable.
- `branch_viewer` is a read-only support role covering store configuration only; it is omitted for the same reason. Combine it with another role rather than using it alone.
- "⇒ basic" for `hub_operator` means the everyday hub actions, but **not** the critical ones — force delivery, cancel and modify ETA are excluded.
- **Role and assignment management** splits in two: `employee_manager` can assign existing roles, set scope and manage exceptions, but cannot create or edit role definitions. See [Managing roles from the console](#).

If a role is nearly right

Don't look for a role that matches a person exactly. Either combine two roles ([Common role combinations](#)), or keep the closest role and add a single exception ([Individual permission exceptions](#)).