

Roles and scope: the two ideas

“ **Audience:** Platform administrators who decide who can do what in the console.
You need: the Assignments and Scope sections, available to `admin` and `employee_manager` .

Access in the console is built on two independent ideas. Keeping them apart is the key to the whole model.

Concept	What it defines	Where it's configured
Roles	What an employee can do — actions and modules	Assigned to the employee; one or more
Scope	What data an employee can see — brands, stores, sources	Configured once, per employee

An employee can hold several roles at once. The permissions from all of them are combined. The scope, by contrast, is always **shared** — it applies equally to everything that employee can do.

Why this separation matters

It means you never have to choose between "can operate the hub" and "can only see two stores". Those are answered separately:

- Give them `hub_operator` → they can work the hub.
- Set their scope to stores 1 and 2 → they only ever see those two stores' data, in the hub and everywhere else.

Adding a second role later — reports, for example — does not widen what data they see. The scope still holds.

The three things you'll configure

You want to...	Go to
Let someone do something new	Managing roles from the console
Change what data they can see	Setting an employee's scope
Grant or block one specific ability, just for them	Individual permission exceptions

Roles decide what someone can do; their staff record is separate — see [Employees: what this area covers](#).

Where to read next

- [Scope: what data an employee can see](#) — the two modes and the three dimensions
- [The role catalogue](#) — every role and who it's for
- [Access by section](#) — the full grid of role against console section