App

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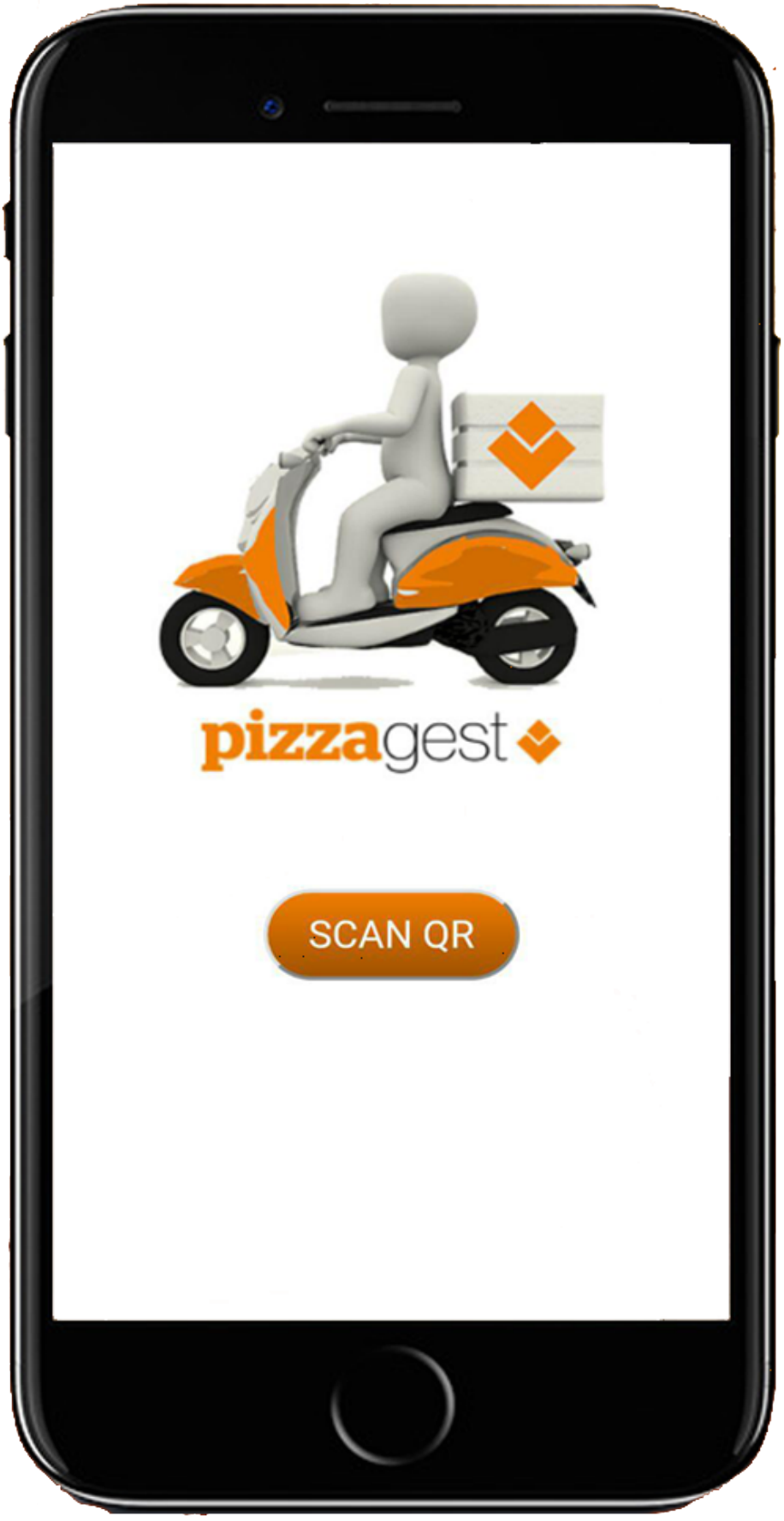
- Order history
- Your ratings
- Notification
- Orders
- Order details
- Store details
- Order picked up

Getting started

The first time you open Pizzagest Delivery, the app asks for the **QR code** the store has given you.

Tap **SCAN QR**.


pizzagest
SCAN QR

Point the phone's camera at the QR code.



If the code is correct

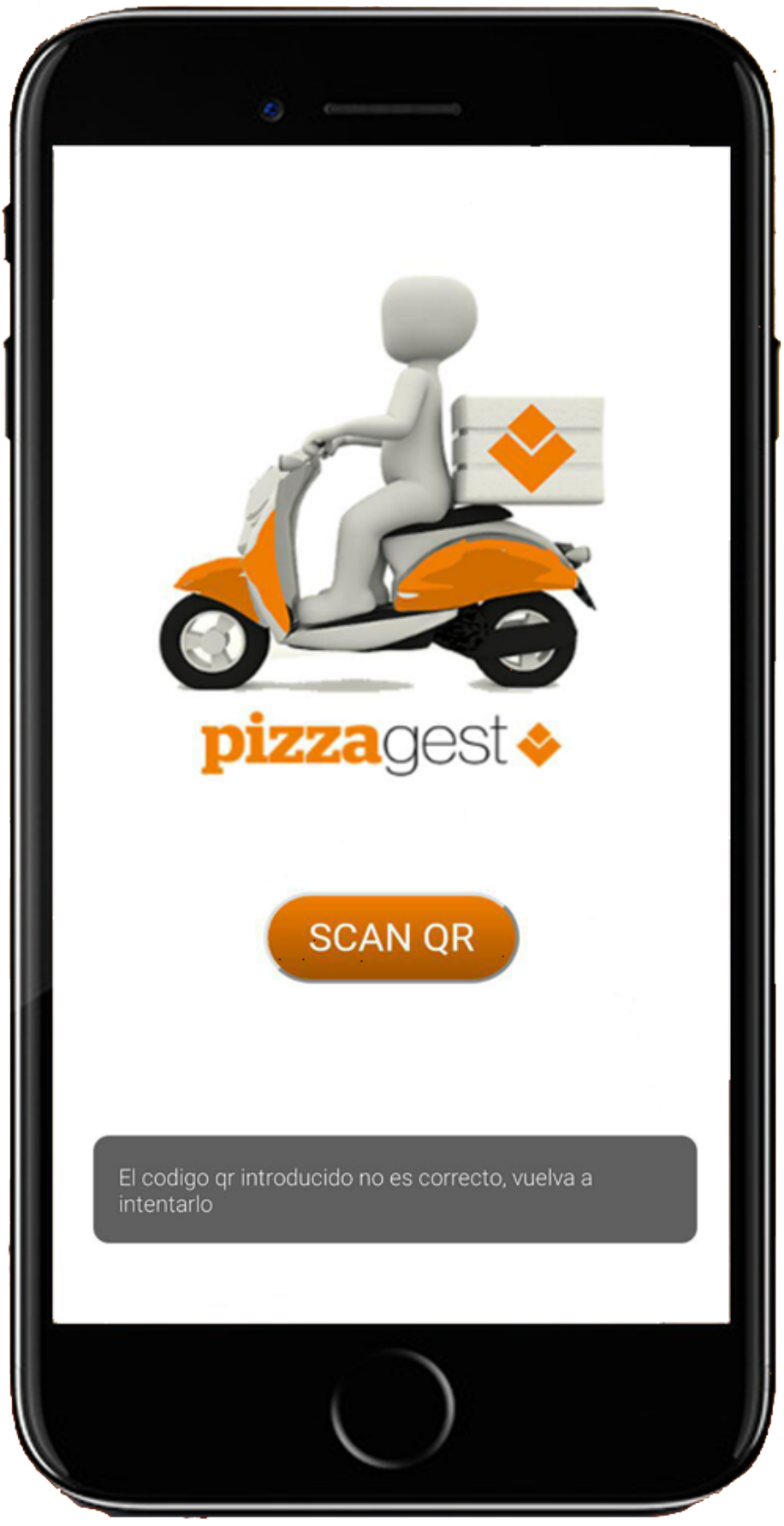
The app moves on to the next screen, which has two options:

- The **QR code** in the top right corner: tap it to scan a different code.
- **Login**, at the bottom: opens the screen where you sign in (see Login).


pizzagest
Reparto
Login

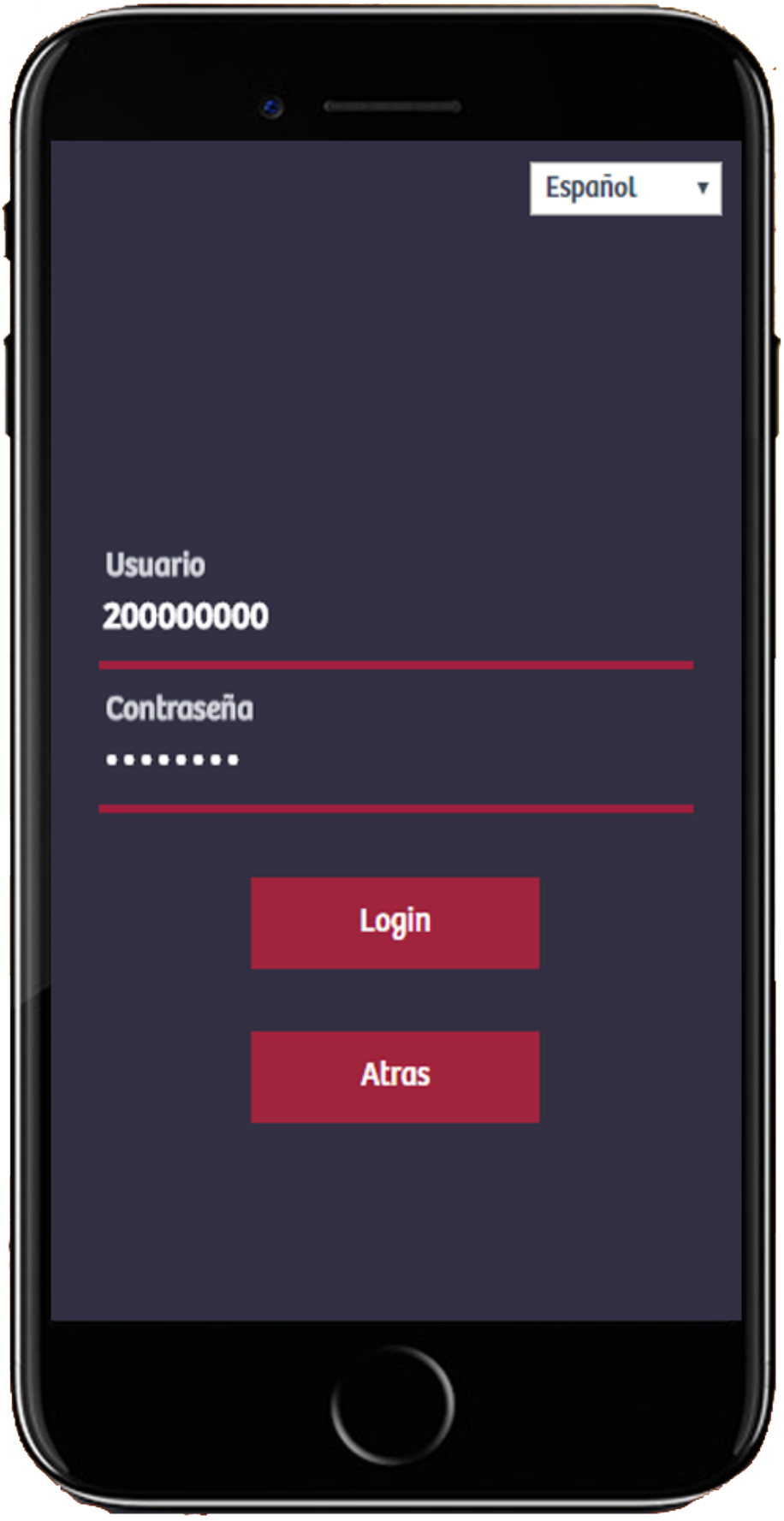
If the code is not correct

The app goes back to the start screen and shows a message saying that the code is not correct and asking you to try again.


pizzagest
SCAN QR
El codigo qr introducido no es correcto, vuelva a intentarlo

Login

On the **Login** screen you sign in as a driver.


Español
Usuario
200000000
Contraseña
Login
Atras

- **Language**: choose it from the list in the top right corner. This is the only screen where the app's language can be changed.
- **User** and **Password**: the same ones you have in PizzaGest as a driver. The store gives them to you.

Tap **Login** to sign in, or **Back** to return to the previous screen.

Hubs

After signing in, you say which hub your vehicle is at and which vehicle it is.


pizzagest
Atras
Seleccionar hub
Todos los Hubs
Ponga su matricula
C-1128-BTS
C-1131-BTS
C-1132-BTS
C-1135-BTS
C-1138-BTS
C-1139-BTS
C-1142-BTS
Guardar

1. Under **Select hub**, choose the hub where the vehicle is.
2. Under **Enter your number plate**, type the number plate and choose it from the list that appears.
3. Under **Odometer value**, type the kilometres shown on the vehicle.
4. Tap **Save**.

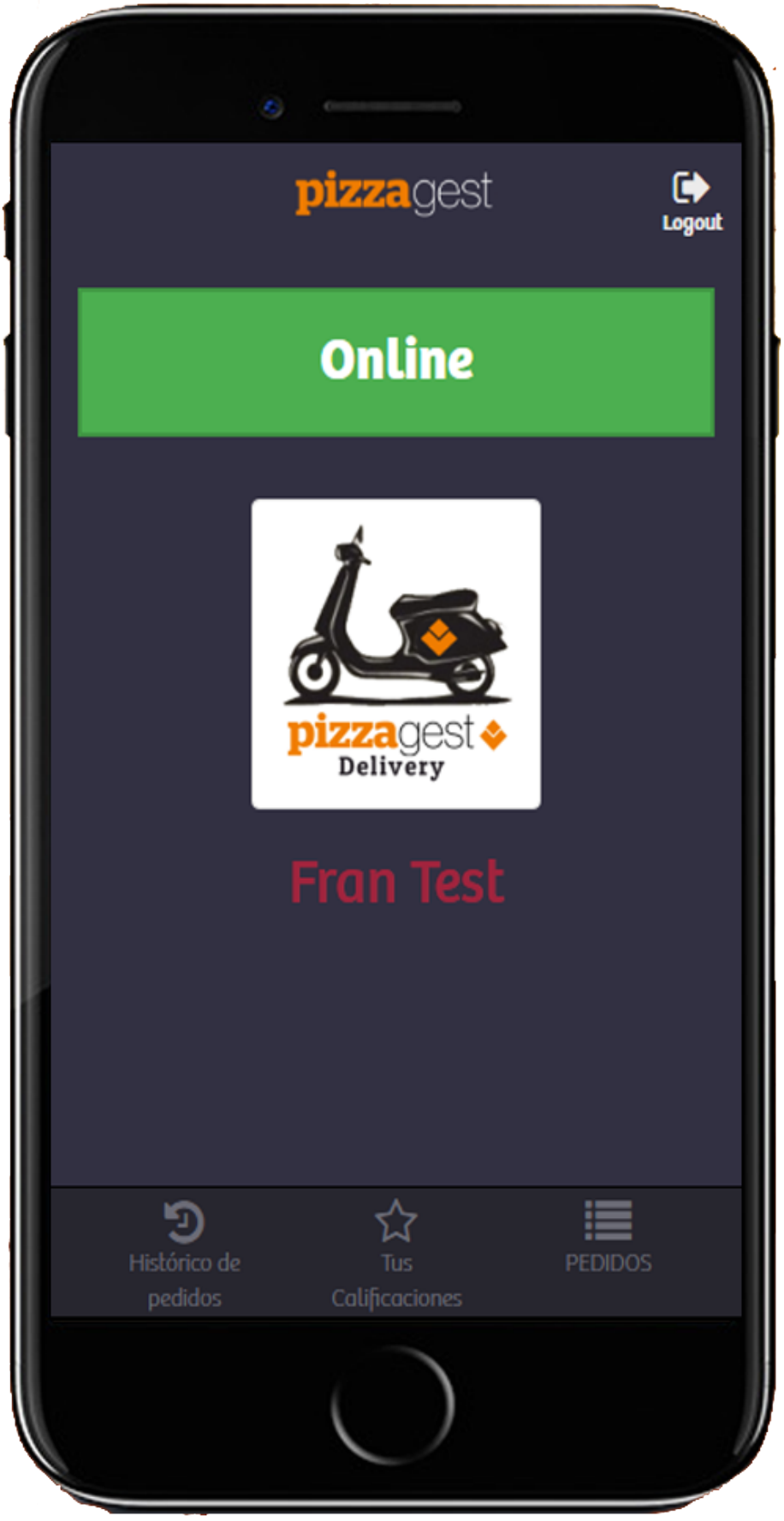
> “The number plate must be chosen from the list; typing it is not enough. This avoids mistakes.

Main screen

The main screen shows whether you are available to receive orders. The large button at the top changes your status, and its text says which status you move to when you tap it.

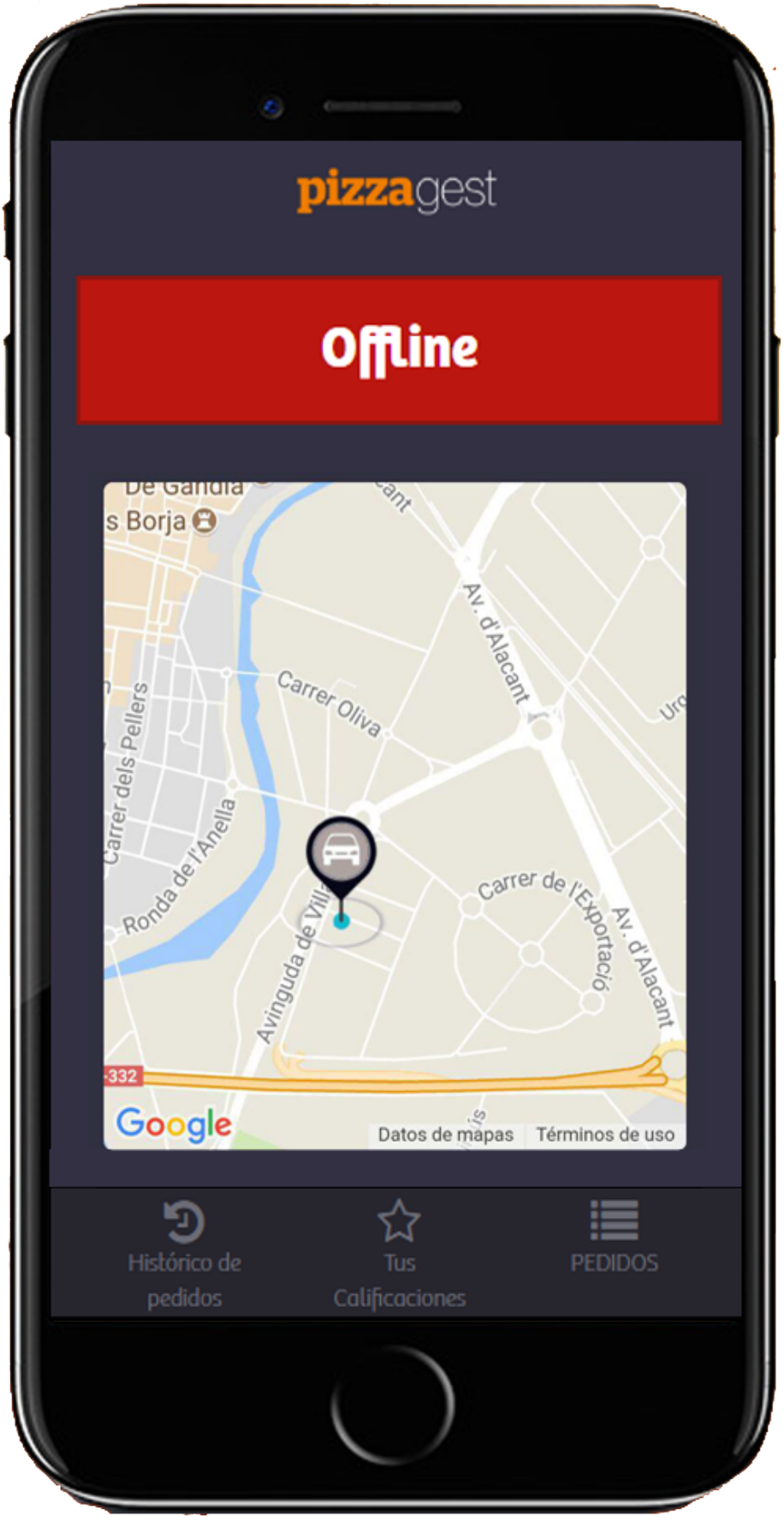
Offline

You receive no new orders. The button says **Online**: tap it to start receiving them.


pizzagest
Logout
Online
pizzagest
Delivery
Fran Test
Histórico de pedidos
Tus Calificaciones
PEDIDOS

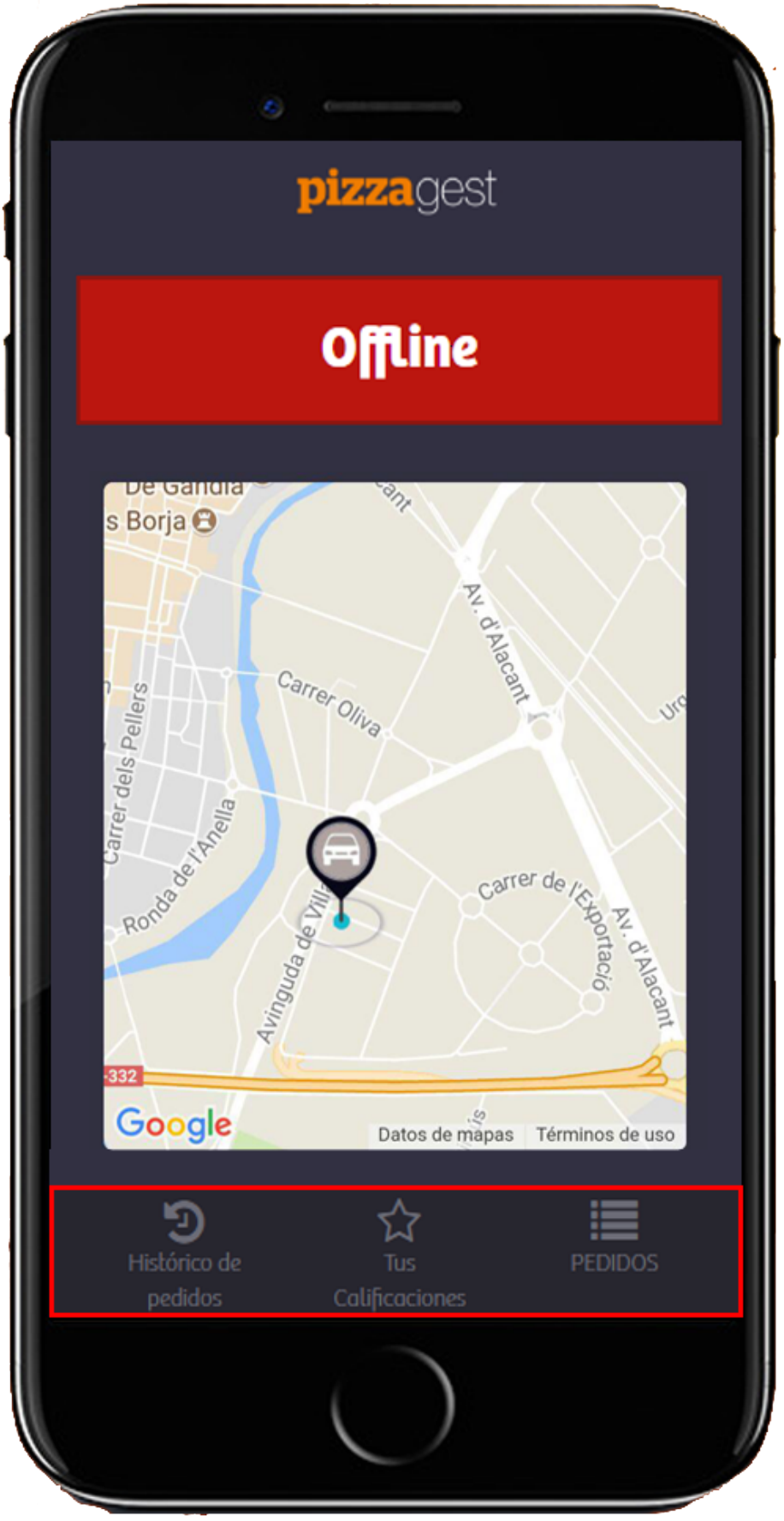
Online

You receive new orders, and the screen shows a map with your position. The button says **Offline**: tap it to stop receiving them.


pizzagest
Offline
Carrer Oliva
Av. d'Alacant
Carrer dels Pellers
Ronda de l'Anella
Carrer de l'Exportació
Google
Datos de mapas
Términos de uso
Histórico de pedidos
Tus Calificaciones
PEDIDOS

> If you are more than 10 km from the store, you do not appear in the hub's list of drivers even if you are online.

The options at the bottom


pizzagest
Offline
Carrer Oliva
Av. d'Alacant
Carrer dels Pellers
Ronda de l'Anella
Carrer de l'Exportació
Google
Datos de mapas
Términos de uso
Histórico de pedidos
Tus Calificaciones
PEDIDOS

Option	What it opens
Order history	The orders you have delivered (see Order history)
Your ratings	The customers' ratings (see Your ratings)
ORDERS	The orders assigned to you (see Orders)

Order history

Order history shows the orders you delivered in a month.


pizzagest
Atras
Histórico de pedidos
Seleccionar mes
Sept, Total 2
Ticket
Nombre de la tienda
Fecha
570
Pizza Fornaretto
2017-09-21 14:18:44
39
Pizza Fornaretto
2017-09-21 14:18:44

For each order you see:

- **Ticket**: the order number.
- **Store name**: the store the order belongs to.
- **Date**: the day and time of the delivery.

To see another month, tap **Select month** and choose it.

Your ratings

Your ratings shows how customers have rated your work.


pizzagest
Atras
Total
Semana anterior
Mes anterior
Media de valoración
0.00 / 5
Valoración detallada
5★ 0
4★ 0
3★ 0
2★ 0
1★ 0
Total 0

- **Average rating**: the average score, out of 5.
- **Detailed rating**: how many ratings you have received for each score, from 5 stars to 1.

Use **Total**, **Previous week** and **Previous month** to choose the period.

Notification

When the store assigns you an order to deliver, the app shows the **New order!** alert.


pizzaqest
Nuevo Pedido!
Pedido no. 535, De Pizza Fornaretto.
Debe ser entregado a 01:30 PM
Pedido no. 536, De Pizza Fornaretto.
Debe ser entregado a 01:30 PM
Detalles pedido Nº 535
Detalles de la tienda
Pedido recogido

For each order, the alert gives the number, the store, the time it must be delivered by and the payment method.

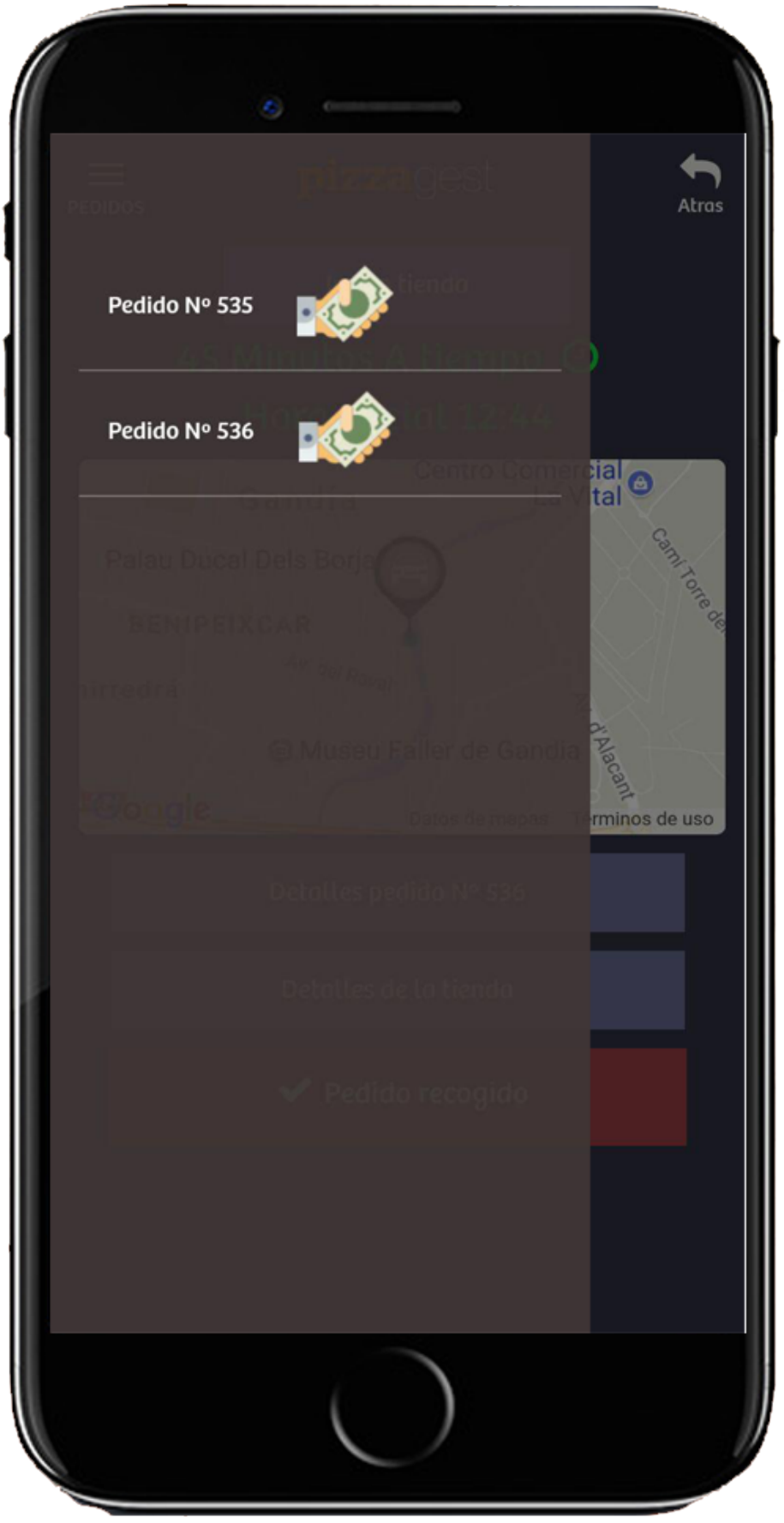
Orders

ORDERS is the screen you use during the delivery. It can only be opened while you are online (see Main screen).


PEDIDOS
pizzagest
Atras
Ir a la tienda
45 Minutos A tiempo
Hora oficial 12:44
Centro Comercial
La Vital
Gandía
Palau Ducal Dels Borja
BENIPEIXCAR
Av. del Raval
Museu Faller de Gandia
Av. d'Alacant
Google
Datos de mapas
Términos de uso
Detalles pedido Nº 536
Detalles de la tienda
Pedido recogido

The assigned orders

ORDERS, in the top left corner, opens a side menu with the orders assigned to you. For each one it shows the number and, on the right, the payment method.


PEDIDOS
pizzagest
Atras
Pedido Nº 535
Pedido Nº 536
Palau Ducal Dels Borja
BENIPEIXCAR
Museu Faller de Gandia
Google
Datos de mapas
Términos de uso
Detalles pedido Nº 535
Detalles de la tienda
Pedido recogido

Go to store

Go to store opens Google Maps with the route to the order's store.

The delivery time

Below the button there are two lines:

- The first one shows the time you have to deliver the order.
- **Official time** is the server's time.

The colour of the two lines shows how you are doing. In green, the order will arrive at the expected time.


PEDIDOS
pizzagest
Atras
Ir a la tienda
45 Minutos A tiempo
Hora oficial 12:44
Centro Comercial
La Vital
Gandía
Palau Ducal Dels Borja
BENIPEIXCAR
Av. del Raval
Museu Faller de Gandia
Av. d'Alacant
Google
Datos de mapas
Términos de uso
Detalles pedido Nº 536
Detalles de la tienda
Pedido recogido

In red, the order is late.


PEDIDOS
pizzagest
Atras
Ir a la tienda
4 Minutos Tarde
Hora oficial 12:44
Centro Comercial
La Vital
Gandía
Palau Ducal Dels Borja
BENIPEIXCAR
Av. del Raval
Museu Faller de Gandia
Av. d'Alacant
Google
Datos de mapas
Términos de uso
Detalles pedido Nº 536
Detalles de la tienda
Pedido recogido

The map

The map has three markers:

- **Car**: where you are.
- **Store**: where the store you pick the order up from is.
- **User**: where the customer you deliver it to is.

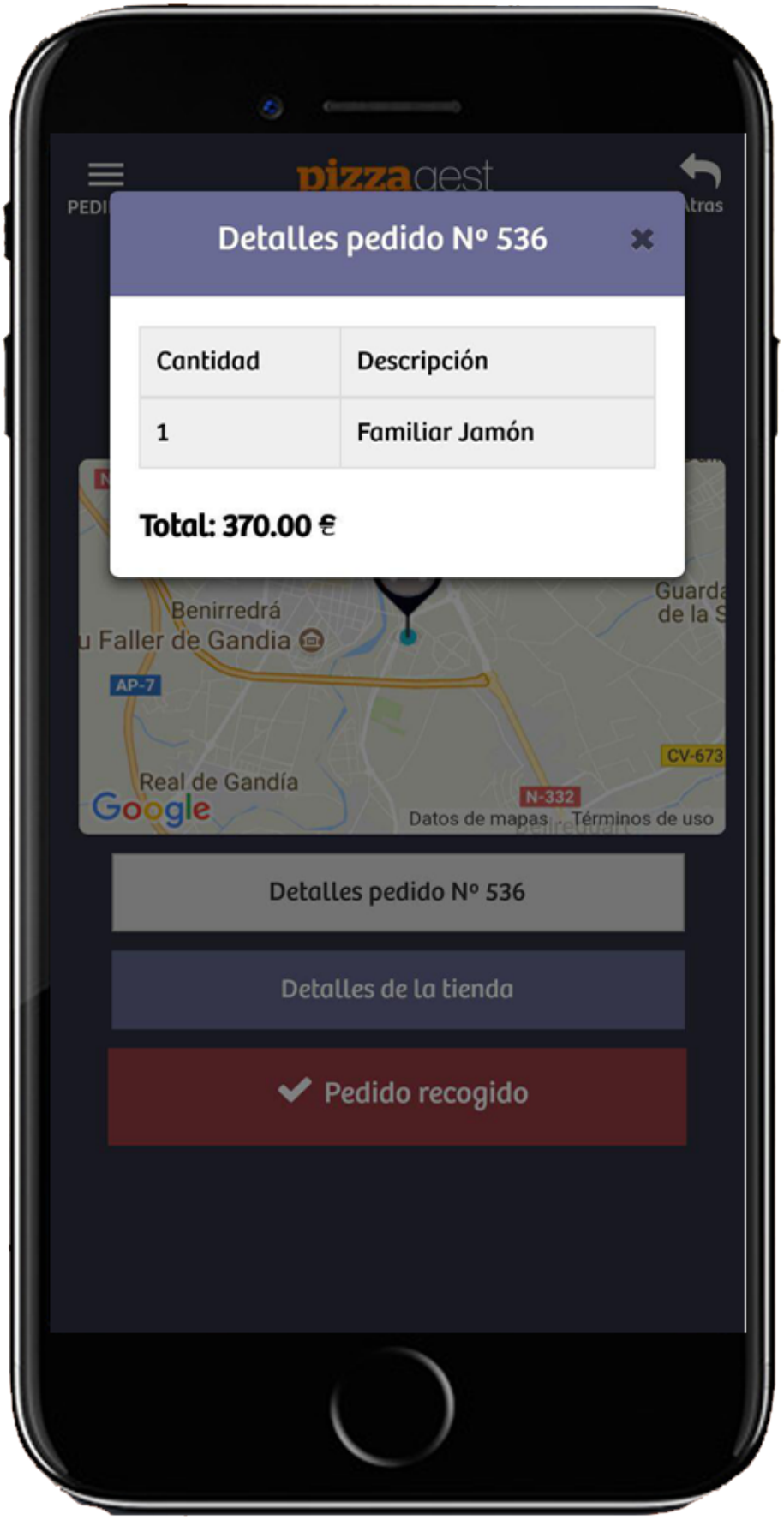

PEDIDOS
pizzagest
Atras
Ir a la tienda
45 Minutos A tiempo
Hora oficial 12:44
Santiago De
Los Caballeros
Tamboril
Carretera Peña
Don Pedro
Monumento a los Héroes
de la Restauración
NIBAJE
Google
Datos de mapas ©2017 Google
Términos de uso
Detalles pedido Nº 536
Detalles de la tienda
Pedido recogido

The buttons below the map

Button	What it does
Order details No.	Shows what the order contains (see Order details)
Store details	Shows the store's details (see Store details)
Order picked up	Marks the order as picked up at the store (see Order picked up)

Order details

Order details No. shows what the selected order contains: the quantity and description of each product, and the total.


pizza aest
Detalles pedido Nº 536
Cantidad
Descripción
1
Familiar Jamón
Total: 370.00 €
Benirredrá
Faller de Gandia
AP-7
Real de Gandía
CV-673
N-332
Google
Datos de mapas
Términos de uso
Detalles pedido Nº 536
Detalles de la tienda
Pedido recogido

Store details

Store details shows the name, address and city of the store you pick the order up from.


pizzaqest
Detalles de la tienda
Nombre
Pizza Fornaretto
Dirección
Avda. Juan Pablo Duarte, esquina Calle B S/N
Ciudad
Santiago de los Caballeros
AP-7
CV-673
N-332
Real de Gandía
Google
Datos de mapas
Términos de uso
Detalles pedido Nº 536
Detalles de la tienda
Pedido recogido

Order picked up

When you pick the order up at the store, tap **Order picked up**.

> It can only be marked within 200 metres of the store. If you are further away, the app shows a warning with the distance you are at.


pizza oest
Tienes alguna incidencia
Debes estar al menos a 200 metros de la ubicación del cliente. Tu distancia actual es 7003.5 km
Hora de salida :
Tiempo total : 0 Minutos
A tiempo : 27 Minutos
Museu Faller de Gandia
Pol. Ind. del Real
Google
CV-680
Datos de mapas
Términos de uso
Detalles pedido Nº 537
Detalles de la tienda
Pedido recogido

What changes on the screen

Once the order is picked up, the screen starts guiding you to the customer.


PEDIDOS
pizzagest
Atras
Ir a la ubicación del cliente
205 Minutos A tiempo
Hora oficial 16:04
CERROS DE GURABO
CERROS DE GURABO 2
Av 27 de Febrero
Av 27 de Febrero
Calle 1
Pedro Ureña
EL DO
Carretera Don Pedro
Av Juan Pablo Duarte
LAS DIA
LA ESMERALDA
Carr Duarte
Calle 4b
LAS HORTENCIA
los Héroes
Calle 10
Google
Dades del mapa ©2017 Google
Termes i condicions
Detalles pedido Nº 538
Detalles del cliente
En la ubicación del cliente

Button	What it does
Go to customer's location	Takes you to the customer's location
Order details No.	Still shows what the order contains
Customer details	Shows the customer's details
At customer's location	Marks that you have arrived at the delivery address

Customer details


pizzaaest
Atras
Detalles del cliente
60000000
Calle
AVENIDA JUAN PABLO DUARTE
Numero
3
LA TRINITARIA
Monumento a los Héroes de la Restauración
Calle Del Sol
Autopista Duarte
Google
Dades del mapa ©2017 Google
Termes i condicions
Detalles pedido Nº 538
Detalles del cliente
Incidencia en el reparto
Reparto finalizado

- The green button with the phone number calls the customer.
- Below it are the address details the customer gave, such as the street and the number.

At customer's location

Tap **At customer's location** when you arrive at the delivery address. It only works within 200 metres of the customer: if you are further away, the app shows the same warning as with the store.