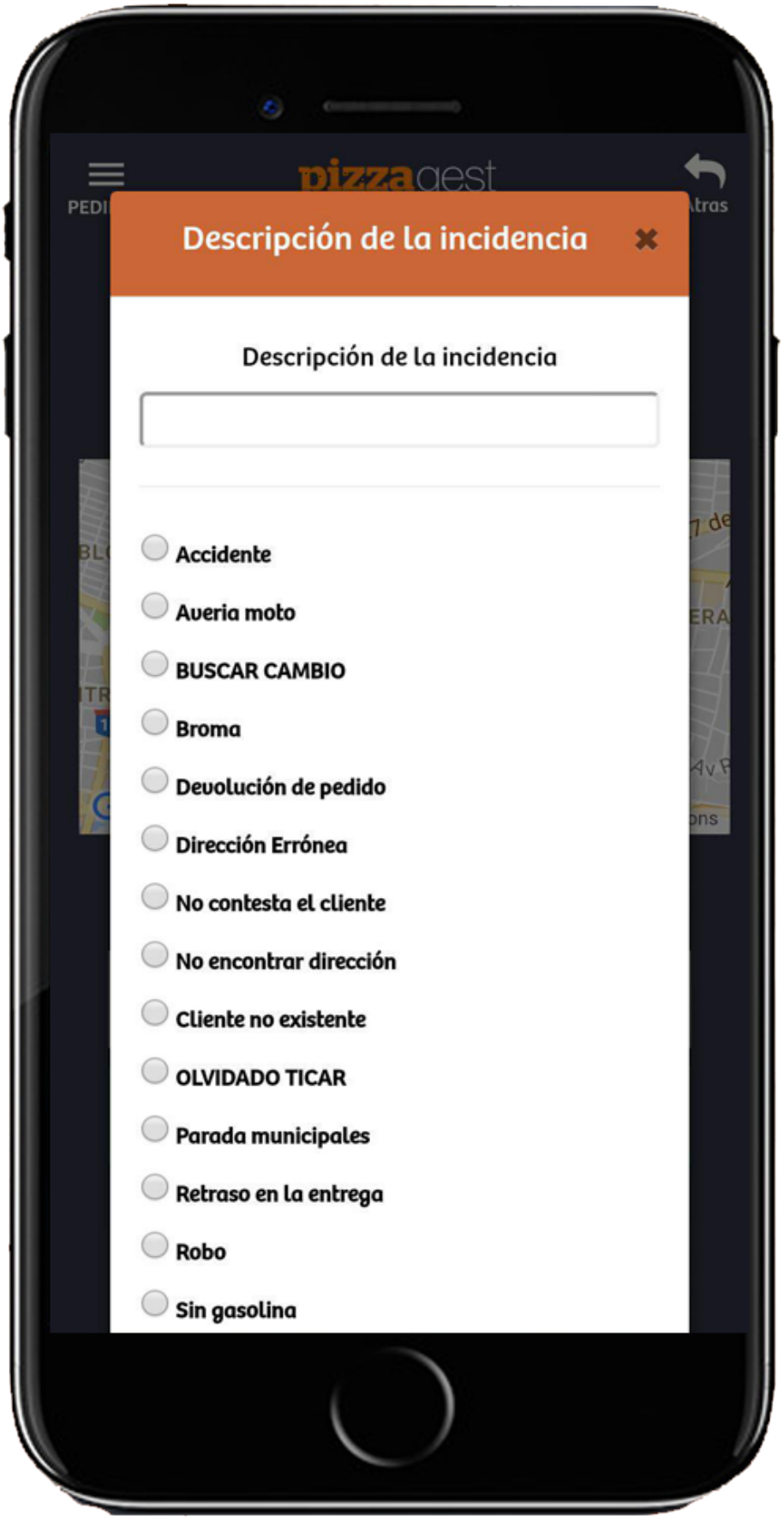
Delivery

- Delivery incident
- Delivery completed

Delivery incident

Once you are at the customer's location, the screen shows two new buttons: **Delivery incident** and **Delivery completed** (see Delivery completed).

Delivery incident is for reporting that something happened during the delivery, for example a motorbike breakdown.


pizzaest
Descripción de la incidencia
Descripción de la incidencia
Accidente
Averia moto
BUSCAR CAMBIO
Broma
Devolución de pedido
Dirección Errónea
No contesta el cliente
No encontrar dirección
Cliente no existente
OLVIDADO TICAR
Parada municipales
Retraso en la entrega
Robo
Sin gasolina

1. Type a short description under **Incident description**.
2. Choose the type of incident from the list.

> “Choosing the type is not enough: you must also write the description.

Delivery completed

When you have delivered the order, tap **Delivery completed**.


pizzaaest
Atras
Detalles del cliente
60000000
Calle
AVENIDA JUAN PABLO DUARTE
Numero
3
LA TRINITARIA
Monumento a los Héroes de la Restauración
Calle Del Sol
Autopista Duarte
Google
Dades del mapa ©2017 Google
Termes i condicions
Detalles pedido Nº 538
Detalles del cliente
Incidencia en el reparto
Reparto finalizado

A screen opens with two buttons:

Button	When to use it
Save	You delivered the order correctly
Change the customer's location and close the order	The address was wrong. The app saves the place where you are at that moment as the customer's location, so that it is used for future orders