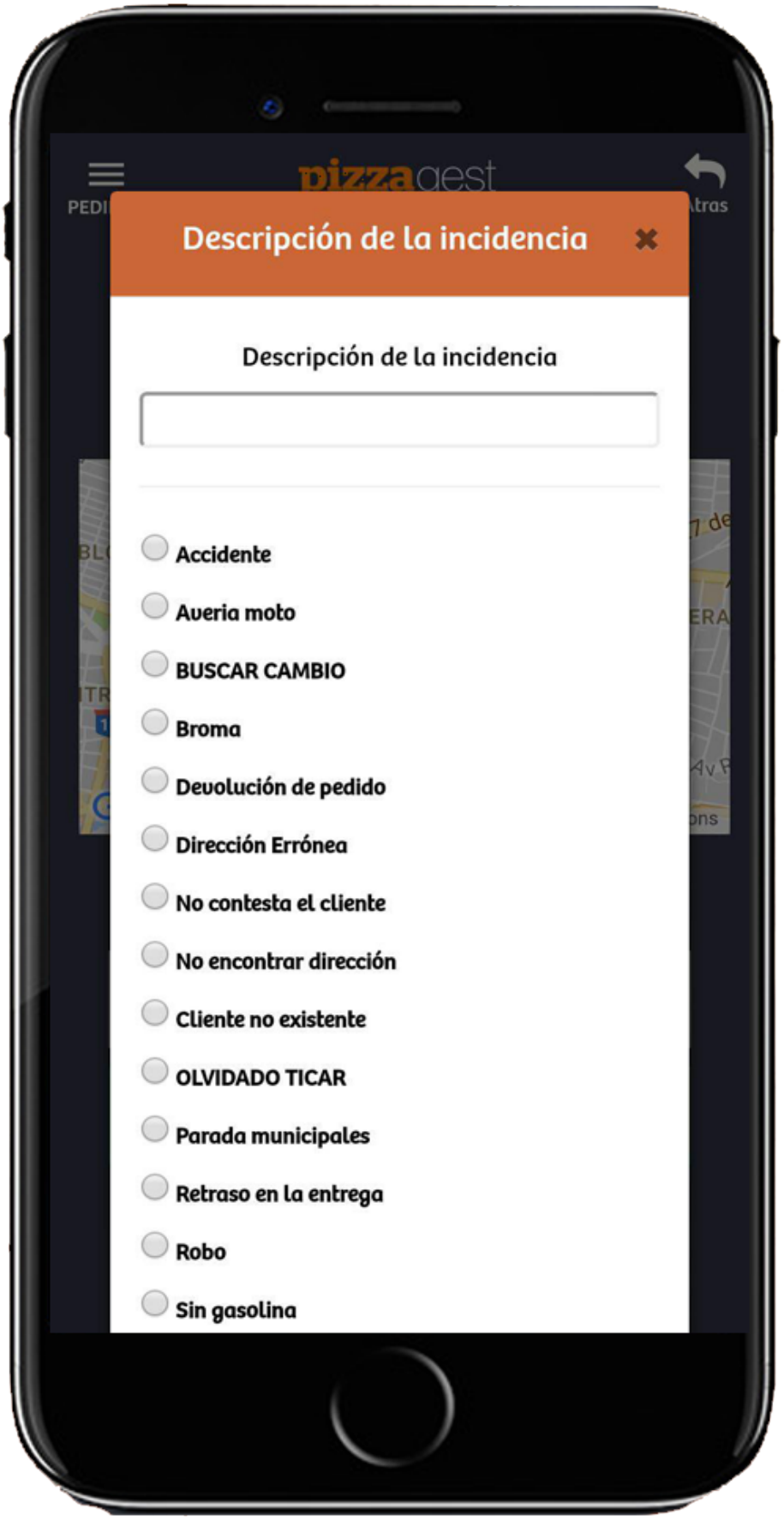
# Delivery incident

Once you are at the customer's location, the screen shows two new buttons: **Delivery incident** and **Delivery completed** (see Delivery completed).

**Delivery incident** is for reporting that something happened during the delivery, for example a motorbike breakdown.


pizzaest
Descripción de la incidencia
Descripción de la incidencia
Accidente
Averia moto
BUSCAR CAMBIO
Broma
Devolución de pedido
Dirección Errónea
No contesta el cliente
No encontrar dirección
Cliente no existente
OLVIDADO TICAR
Parada municipales
Retraso en la entrega
Robo
Sin gasolina

1. Type a short description under **Incident description**.
2. Choose the type of incident from the list.

> “Choosing the type is not enough: you must also write the description.

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