Warnings and messages

These are the messages the PDA can show and what to do in each case.

When logging in

Start the server first: PizzaGest is not running on the restaurant's computer. Start it and tap **Try again**.

Error accessing the database: the PDA cannot connect to PizzaGest. Check that the restaurant's computer is on and that the device is connected to the restaurant's Wi-Fi.

The database version is too old: PizzaGest has to be updated to use this version of the PDA.

The employee does not exist and **The employee has not clocked in**: see Logging in.

When opening a table



Table locked by another device: another waiter has that order open on their device. You can look at the order, but the right thing to do is tap **Exit without changes** and wait for your coworker to tap **Finish order**.

If the table stays locked and nobody is using it, someone left it without tapping **Finish order**. That waiter just needs to go back into the table on their device and

tap **Finish order**.

The table is already closed: the table was paid or closed from PizzaGest while you had it on screen. Tap **Choose another table**.

When taking the order

Still to choose: the product has a group of ingredients where picking one option is required, such as the dough.

Ingredients max.: the product already has the maximum number of ingredients its category allows.

When sending the order or asking for the bill

Send the order?: some products that were already in the kitchen are marked for removal. Check the list and confirm.

The order cannot be sent: every product is marked for removal. The whole order has to be canceled from PizzaGest.

PizzaGest did not answer and **The bill could not be calculated**: see Asking for the bill.

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